

WARRANTIES

LG, COUNTRY SMOKERS, ESTATE SERIES - FIVE-YEAR LIMITED WARRANTY

All wood pellet grills by Louisiana Grills, manufactured by Dansons Inc., carry a limited warranty from the date of sale by the original owner. The warranty coverage begins on the original date of purchase and proof of date of purchase, or copy of original bill of sale, is required to validate the warranty. Customers will be subject to parts, shipping, and handling fees if unable to provide proof of purchase or after the warranty has expired.

Dansons carries a five (5) year warranty against defects and workmanship on all steel parts (excluding the burn grate), and three (3) years on electrical components. Dansons warrants that all part(s) are free of defects in material and workmanship, for the length of use and ownership of the original purchaser. There is no specific warranty on the grill probe, meat probe, paint, powder coat finish, burn grate, grill cover and all gaskets or against damage caused from corrosion. Warranty does not cover damage from wear and tear, such as scratches, dents, dings, chips or minor cosmetic cracks. These aesthetic changes of the grill do not affect its performance. Repair or replacement of any part does not extend past the limited warranty.

CERAMIC SERIES - LIMITED LIFETIME WARRANTY

Dansons carries a Limited Lifetime Warranty on all ceramic parts used to manufacture the Kamado Grill. Dansons warrants that all part(s) are free of defects in material and workmanship, for the length of use and ownership of the original purchaser. During the term of the limited warranty, Dansons' obligation shall be limited to furnishing a replacement for covered, failed components, F.O.B. point of shipment.

5-YEAR WARRANTY ON METAL PARTS

Dansons carries a five year warranty on all metal and cast iron parts used to manufacture the Kamado Grill. Dansons warrants that all part(s) are free of defects in material and workmanship, for the length of use and ownership of the original purchaser. High temperatures, excessive humidity, chlorine, industrial fumes, chemicals, fertilizers, lawn pesticides and salt are some of the substances that can affect metal parts. For these reasons, the warranty DOES NOT COVER RUST OR OXIDIZATION. Kindly refer to your Instruction Manual's section for proper cleaning and maintenance of your Kamado Grill. Dansons recommends that you purchase a full-length protective cover, and to cover your grill when not in use. Even with these safe-guards, the Kamado Grill can be compromised by various substances and conditions beyond Dansons' control.

PLEASE REFER TO YOUR PRODUCT OWNER'S GUIDE TO CONSULT THE COMPLETE WARRANTY CERTIFICATE.